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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit:

2166

Applicants: HAEBERLE ET AL.

Appl. No.: 10/628,978 | Conf. No.: 7134

Title: METHOD AND SYSTEM FOR OBTAINING

SERVICE RELATED INFORMATION ABOUT EQUIPMENT LOCATED AT A

PLURALITY OF SITES

Filed: JULY 28, 2003 Examiner: Woo, ISAAC M.

Docket No.: 2003P11251US

MAIL STOP ISSUE FEE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

RESPONSE TO NOTICE OF DRAWING INCONSISTENCY WITH SPECIFICATION

Sir:

In response to the Notice dated January 9, 2008, please amend the aboveidentified patent application as follows:

Amendments to the Specification begin on page 2 of this paper.

Remarks begin on page 3 of this paper.